

RentaVilla.com

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Telephone: (800) 964-1891 (toll free) or (206) 417-3444
www.rentavilla.com

Please complete and fax to (206) 417-1832.

Online Booking Contract

Complete this Form and Submit It to Us

Now that you have found the property which is right for you. The next step is to arrange a booking. You can complete the fields below and submit your booking request electronically or download, print and either fax or post your booking contract to us. The form is available in different formats at the bottom of this page.

Please read it carefully (especially all the terms and conditions). After you have reviewed the contract please complete it, and submit it to us along with the accompanying credit card authorization form. Please feel free to call if you have any questions.

If you are booking more than 10 weeks before the start of the rental, a deposit of 50% of the contract amount is due with the booking contract. The remaining 50% of the contract amount is due 10 weeks before the rental. If you are booking within 10 weeks of the start of the rental, the full amount of the contract is due at booking.

If you choose to use a credit card to pay please complete the credit card authorization form completely, sign where required on the form and mail or fax it back to us. If you will be paying by check, please send your check immediately, as we can only hold an unsecured property for seven days from the date we receive the completed booking contract.

We strongly suggest you take out a Travel Insurance policy to protect against an unforeseen medical emergency or certain other circumstances which would preclude you from traveling. Details of the travel insurance coverage can be found on the insurance coverage page.

Your Contact Information

Full Name (*required):

Email Address (*):

Phone (*):

Fax:

Address (*):

City, State, Zip (*):
or, Province Postal Code

Country (*):

Booking Details

Property (*):

Party Size (*):

Arrival Date (*):

Departure Date (*):

Contract Total (*) (US Dollars): \$

Comments:

Local / Additional Charges and Expenses

There may be local charges for cleaning, heating, miscellaneous consumables or additional services. RentaVilla.com lists all such charges, of which we are aware, in the detailed information provided on the property on the webpage. However, some extra items may not be listed and the renter should check on pricing when requesting additional items or services. Payment for these charges will be collected on the premises.

Rental Deposit

Upon confirmation of availability of the property your card will be charged for either the required 50% deposit (if booking more than ten weeks prior to the arrival date) or the full amount of the rental (if booking within ten weeks of the arrival date). If the required deposit is charged at the time of booking, the remaining balance of the rental will be charged ten weeks prior to the arrival date. At that time we will send you a final credit card authorization form requesting your signature. The deposit is due with this contract and the booking can only be confirmed once the deposit is received.

Security Deposit

Authorization to charge a credit card is required as security against property loss or damage and unpaid charges or debts. The Credit Card Authorization form, which accompanies this Contract, must be signed to provide this authorization. In addition, some property owners require a cash security deposit be provided on arrival at the property. This cash security deposit information is specified on the property information page on our website.

Agreement

I have read and agree to the conditions of this Booking Contract, including those listed in the Terms and Conditions. I understand that I am committing to the rental of the property listed above for the period stipulated and to the payment of all amounts due under this Contract.

Credit Card Authorization

Cardholder Name (*) (as on card):

Card Type (* Check one): Visa MasterCard American Express

Card Number (*):

Expiration Date (*):

Verification Number (*):

Amount to Charge (*) (US Dollars): \$

Billing Address (*):

City, State, Zip (*):
or, Province Postal Code

Country (*):

Terms and Conditions

(* Check here)

I have read and agree to the terms and conditions written at the end of this Booking Contract.

Client Signature (*):

Client Name (*):

Today's Date:

Security Deposit Authorization (Required)

(* Check here)

The cardholder hereby authorizes RentaVilla.com to charge the aforementioned credit card for any excessive cleaning, loss or damage to the property being rented or for any unpaid charges or debts. It is understood that I am responsible for ensuring the property is left in a reasonable condition of cleanliness and in the same condition of repair as when I take occupancy. (Required for booking.)

Rental Payment Authorization

(* Check here)

By checking this box, the cardholder authorizes RentaVilla.com to charge the aforementioned credit card for payment of the property rental as stipulated in the Booking Contract.

Cardholder Signature (*):

Cardholder Name (*):

Today's Date:

Terms and Conditions

Contract

This contract represents the entire agreement between the parties and replaces all prior understandings (oral or written) covering the subject matter and can be changed only in writing signed by both parties. No firm booking can be made until both the signed Booking Contract and the deposit or full payment have been received by RentaVilla.com.

Payment

The Client shall pay a deposit of 50% of the Total Rental Amount within 72 hours of signing this Booking Contract. The remaining balance is due ten weeks before the rental period. If booking within ten weeks of the rental date, the entire contract price shall be paid within 72 hours of signing this Booking Contract. If any payment is not made within the times set forth herein, RentaVilla.com may treat the contract as canceled, and the usual refund terms shall apply (see below). The Total Rental Amount may be adjusted to reflect changes in exchange rates for bookings arranged more than six months in advance.

Cancellation

Villas and apartments are not commercial entities like hotels. Properties offered by RentaVilla.com must be booked far in advance and are not easily re-rented. We strongly recommend clients take out Travel Insurance to protect against a medical emergency or certain other unforeseen circumstances which preclude the client from traveling. All cancellations must be in writing and become effective on the date of receipt by RentaVilla.com. Cancellation charges will be levied as follows: (i) on receipt of the cancellation letter 90 days or more before the rental period the charge will be equal to the booking deposit, (ii) on receipt of the cancellation letter less than 90 days before the rental period the charge will be the full amount of the rental. If RentaVilla.com is able to re-let the property for the same period, the cancellation charge will be the initial deposit.

Client Responsibility / Security Deposit

A credit card authorization is required for all properties as security against property loss or damage and unpaid telephone and/or utility or other charges. Individual owners may require additional security deposits. The Client is responsible for ensuring the property is left in a reasonable condition of cleanliness and in the same condition of repair as upon arrival. Any excessive cleaning, loss or damage to the property, or debts or charges incurred will be itemized and charged to the Client. Clients are required to act in a responsible manner at all times, and to act with respect towards other guests, neighbors, the owner and their staff. RentaVilla.com reserves the absolute right to require any individual to vacate a property for disruptive behavior, in which case there would be no refund of any rental payment.

Number of Occupants

The total number of guests staying at the property may not exceed the number of sleeping places specified in the promotional material nor the number entered on the face of this contract. The owner reserves the right to refuse entry or evict the entire party if the number of persons occupying a property exceeds the number stipulated in this contract.

Expenses Paid Locally at Extra Cost

The rental property and any facilities or services expressly included in the written information provided by RentaVilla.com are included in the contract price. Normal use of gas, electricity and water are also included unless otherwise stated in the price list. Some local expenses may be excluded from the rental cost specified in this contract, such as telephone, cleaning services, linens, heating, utilities and personal services such as maids or cooks. RentaVilla.com will list known locally paid expenses on the Confirmation Invoice.

Vouchers

After full payment of the contract price, and approximately 14 days prior to the travel departure date specified on page one of this Contract, RentaVilla.com will supply the Client with an arrival voucher and additional information required to occupy the property.

Arrival and Departure Times

Unless otherwise agreed, Clients should arrive between 2 PM and 7 PM on the day of arrival and vacate the property by 10 AM on the day of departure.

Promotional Information

RentaVilla.com has taken care to ensure the accuracy of all information and descriptions contained in its brochures and promotional material at the time prepared, however, nothing in those materials shall be treated as a term or condition of this contract. RentaVilla.com shall not be liable with regard to any difference of opinion as to the condition or quality of the properties, or the surrounding area, nor for temporary defects or stoppages of any utilities. Properties may not always appear exactly as pictured or described due to normal wear and tear, changes in furnishings and changes after materials were prepared.

Complaints

Should any problem occur with the property, the Client must immediately (within 24 hours) notify the property owner or manager. The Client should also inform RentaVilla.com of the problem within 48 hours if the problem has not been remedied. The Client should allow the owner or manager reasonable time to remedy the problem, or to find a suitable replacement property. Vacating the property without RentaVilla.com authorization does not constitute an adequate cause for a refund. The Client is responsible for informing RentaVilla.com of any complaint and allowing it a reasonable opportunity to remedy the problem during the rental period; failure to do so will void any claim following the rental period. The client books a property in Europe with the understanding that there are cultural, architectural, economical and natural differences from the United States.

Changes or Cancellation by Owner or RentaVilla.com

RentaVilla.com reserves the right to modify or cancel this contract at any time in any case where it is necessary to do so as a result of a force majeure, or any other occurrence outside the control of RentaVilla.com. In the event of any change or cancellation by the property owner, RentaVilla.com shall inform the client promptly and shall endeavor to offer the Client substituted properties. The Client will have a choice of accepting the substitute property and paying or receiving the difference in rate for the new property, or RentaVilla.com will refund all monies paid. In the event of changes or complete cancellation RentaVilla.com's liability will be limited to the refund of all monies paid. In no event will RentaVilla.com be responsible for any consequential or incidental damages, including travel expense, alternative lodging, or other expense.

Liability

Client acknowledges that RentaVilla.com does not own any rental accommodations and undertakes only to act as agent for the owner of the property. As such, RentaVilla.com shall not be responsible or liable for any accident, loss, damage, injury, or inconvenience arising from the rental, except insofar as that occurrence is caused by the direct negligence of RentaVilla.com or that of its employees. All claims of accident, loss, damage, injury or inconvenience are acknowledged to be solely between the Client and owner. RentaVilla.com does not accept liability for any loss or damage caused by weather conditions, riot, strikes, sickness or any cause beyond its control.

Jurisdiction

RentaVilla.com and its Client agree that this contract shall be governed by Washington law, and that exclusive jurisdiction over all disputes arising out of this contract shall be in the courts located in Seattle, Washington.